

HACSB FACTSHEET

Who we are

The Housing Authority of the County of San Bernardino (HACSB) is the largest provider of affordable housing in the County. HACSB is not only a housing provider and developer, but a community resource and advocate for the residents of San Bernardino County.

WHO WE HELP

HACSB serves nearly 30,000 low-income individuals and families in San Bernardino County through the various housing programs.

WHAT WE DO

Voucher Program: The Voucher Program manages 8,188 vouchers to low-income families and individuals. The resident's rent portion is calculated at 30% of their adjusted monthly income, and the rest is subsidized by the U.S. Department of Housing and Urban Development. Approximately 67% of the participants in the program are children, seniors, or individuals with disabilities.

Public Housing Program: The Public Housing Program manages 1,308 units throughout San Bernardino County that house low-income families. Residents are required to pay 30% of their adjusted monthly income, and the rest is subsidized by the U.S. Department of Housing and Urban Development. Approximately 66% of residents are children, seniors, or individuals with disabilities.

Authority-owned Properties: The Housing Authority has acquired and/or developed 1,202 residential housing and 4 commercial units. The Housing Au-

thority contracts directly with a private management company to manage these properties.

MORE THAN JUST HOUSING

The Housing Authority provides the following supplemental programs to residents:

- *Family Self-Sufficiency Program:* Coordinates housing assistance with public and private resources to enable families to achieve economic self-sufficiency.
- *After School Programs:* Various providers offer teen mentoring, self-esteem building, homework help, and job training classes.
- *College Scholarships:* An annual college scholarship award program is held for students enrolled in higher education classes.
- *Homeownership Assistance Program:* Helps qualifying families to become homeowners.
- *Self Sufficiency Workshops:* Offer budget management, counseling, and wide array of workshops to help families achieve self-sufficiency.
- *Broadband Technologies Opportunities Program (BTOP):* Provides access to technology, career, education, and job counseling for all community members.



HOUSING AUTHORITY OF THE
COUNTY OF SAN BERNARDINO

OUR MISSION

The Housing Authority of the County of San Bernardino empowers all individuals and families in need to achieve an enriched quality of life by providing housing opportunities and resources throughout San Bernardino County.

OUR CORE VALUES

Respect | We believe that all people should have a stable and enriched quality of life and should be afforded the opportunity to not only survive, but to thrive in environments that are sensitive to and encourage respect and empathy for individual circumstances.

Safety | We believe that all residents deserve a safe and secure living environment that is crime and distraction free and where families can feel good about raising their children.

Integrity | We believe that there is a strong, mutually-reinforcing connection between the integrity of our staff/programs and the success of our clients. Integrity-building within our organization is key toward fulfilling our mission statement.

Service | We believe that in order to be successful we must serve the public by being effective stewards of its financial resources and by developing a customer service business model based on benchmarks and measurements.